



## **ASQ Certified Manager of Quality / Organizational Excellence Exam Refresher**

### **CEQAL 574**

The Certified Manager of Quality/Organizational Excellence (CMQ/OE) is a professional who leads and champions process improvement initiatives in small businesses or multi-national corporations that can have regional or global focus in a variety of service and industrial settings. A CMQ/OE facilitates and leads team efforts to establish and monitor customer/supplier relations, supports strategic planning and deployment initiatives, and helps develop measurement systems to determine organizational improvement, etc.

**Who Should Attend:** Individuals who wish to take the ASQ CMQ/OE examination.

**Prerequisite:** See ASQ Certification requirements at: [www.asq.org](http://www.asq.org)

**CEU's Credits:** 2.8

**Duration:** 28 Hours – 4 day course

**Course Content:**

- Introductions and Logistics
- Pre-Test
- Debrief
- Leadership
- Strategic Development and Deployment Management Elements and Methods
- Quality Management Tools
- Customer-Focused Organizations
- Supply Chain Management
- Training/Development
- Post-Test
- Debrief

**Each participant will receive a comprehensive manual and a Certificate of Completion at the close of the seminar.**