



## **Certified Quality Manager (CQM) Exam Review**

### **CEQAL 574**

Develop the knowledge and skills needed to pass the ASQ CQM Exam. The Certified Quality Manager is a professional who understands quality standards and concepts, can implement organizational assessments, and maintain customer satisfaction and focus. The Certified Quality Manager should manage projects supporting strategic objectives and motivate human resources in the support of organizational goals.

**Who Should Attend:** Individuals who wish to take the ASQ Certified Quality Manager certification exam.

**Prerequisite:** See ASQ Certification requirements at: [www.asq.org](http://www.asq.org)

**CEU's Credits:** 2.8

**Duration:** 28 Hours – 4-day course

**Course Content:** Ten Modules Covering the Following:

- Course/Certification Introduction
- Quality Standards
- Organizations and Their Functions
- Quality Needs and Overall Strategic Plans
- Customer Satisfaction and Focus
- Project Management
- Continuous Improvement
- Human Resource Management
- Training and Education
- Practice Exam and Exam Taking Tips

*Each participant will receive a comprehensive manual and a Certificate of Completion at the close of the seminar.*

