



CONTINUING EDUCATION

ISO 9001:2000 Overview

CEQAL 585

This two-day seminar is based on the revised ISO 9001:2000 Quality Management System standard. It is designed to provide professionals, managers, ISO 9001 development project team members and others involved in the evaluation, development or maintenance of an ISO 9001:2000 quality management system with the knowledge needed to develop and effectively implement an ISO 9001:2000 quality management system. Each seminar topic contains a presentation and discussion of the topic material along with exercises or activities designed to strengthen the understanding of the topic's key concepts and their application.

Who Should attend: Who should attend: Anyone interested in learning about the ISO 9000:2000 quality system and all employees responsible for contributing to the development, implementation or maintenance of an ISO 9000:2000 quality system.

Prerequisite: None

CEU's Credits: 1.6

Duration: 16 Hours – 2-day course

Course Content:

Overview of ISO 9001:2000:

- What is ISO 9001:2000?
- The Process Approach Model
- The Structure of the Standard
- The Eight Quality Management Principles
- Reductions in Scope

The Quality System Requirements:

- The ISO/TS 16949 Quality System
- Management Responsibility
- Resource Management
- Product Realization
- Measurement, Analysis and Improvement

Implementing an ISO 9001:2000 Quality System:

- A Structured Approach to Planning and Implementation
- Registration Issues

Workshops:

- Understanding and Analyzing a Process
- Key Process Identification and Mapping
- Identifying Required Procedures and Records
- Developing an Effective Quality Policy & Supporting Objectives
- Recognizing Audit Findings and Their Relationship to the Requirements
- Various Team Exercises & Discussions

Each participant will receive a comprehensive manual and a Certificate of Completion at the close of the seminar.