



CONTINUING EDUCATION

Understanding ISO 9001:2000

CEQAL 585

This two-day seminar is designed to provide participants with an understanding of the ISO 9001:2000 requirements and the process approach required by the standard. This training examines all of the ISO 9001:2000 requirements and provides an overview of registration issues. Exercises, teamwork and lectures prepare participants to effectively develop and implement a new quality system compliant to the ISO 9001:2000 requirements.

Who Should attend: Who should attend: Anyone interested in learning about the ISO 9000:2000 quality system and all employees responsible for contributing to the development, implementation or maintenance of an ISO 9000:2000 quality system.

Prerequisite: None

CEU's Credits: 1.6

Duration: 16 Hours – 2-day course

Course Content:

Overview of ISO 9001:2000:

- What is ISO 9001:2000
- The Process Approach Model
- The Structure of the Standard
- The Eight Quality Management Principles
- Reductions in Scope

The Quality System Requirements:

- Quality Management System Requirements
- Management Responsibility Requirements
- Resource Management Requirements
- Product Realization Requirements
- Measurement, Analysis and Improvement Requirements

Implementing an ISO 9001:2000 Quality System:

- A Structured Approach to Quality Management System Planning and Implementation
- Registration Issues

Workshops:

- Understanding and Analyzing a Process
- Key Process Identification and Mapping
- Identifying Required Procedures and Records
- Developing an Effective Quality Policy & Supporting Objectives
- Recognizing Audit Findings and Their Relationship to the Requirements
- Various Team Exercises & Discussions

Each participant will receive a comprehensive manual and a Certificate of Completion at the close of the seminar.